

Recarta Token Support - Flexible IT Resource

Recarta has a team of technical consultants with a wealth of expert skills providing a wide range of services from proactive Monitoring/ Management to hosting, and from fully outsourced operations to adhoc Token Support.

1. Pay for what you need
2. Flexible specialist support
3. Predictable support costs

By pre-purchasing Token Support Tokens, you can utilise Recarta's technical resources for general day-to-day support of your servers, operating systems, storage, back-ups or selected middleware. In addition, Recarta's team of consultants can assist with the planning and more hands-on elements to supporting your infrastructure – such as monitoring, OS upgrades, audits, patch fixing or system health checks.

Our clients find that our experience around x86, IBM Power Servers, VMware, Veeam and storage extends your internal IT resource at a time of need, giving you a truly flexible on-demand service. We will dovetail into your existing skills and resources, providing our technical expertise when required.

Designed with flexibility in mind, you can convert any unused support days into valuable technical consultancy time – enhancing the technical skills within your business. Our flexible Recarta Token Support provides you with the assurance that additional support is on-hand and that your IT services will continue to meet the changing and specialist demands of your business.

Recarta Token Support primarily covers:

IBM Power Servers – (IBMi & AIX), x86, IBM, Lenovo, HPE & Pure Storage

Operating Systems – IBM AIX, IBMi, RHEL, IBM VIOS & Windows Server OS

HA and DR – Mimix for IBMi & AIX, iTera, Maxava, PowerHA, BRMS, SKLM, Veeam, EMC VTL

It can be used for operational support or proactive services such as:

- Manual Remote System Monitoring
- Health Checks and Optimisation
- Backups, DR and HA Monitoring
- Data Migrations
- Hardware and software Installations
- OS and Patch Upgrades
- Performance Testing
- Design Review and Planning
- Security Checks
- Penetration Testing
- Project Management

Contact your client manager or give us a call if you would like to find out more about our Token Support Services.

