



# Remote Monitoring & Management

*Are you looking to outsource the monitoring and management of your business critical applications and storage systems?*

*Recarta's remote monitoring and management services will give you total piece of mind and assurance.*

Our business is built around working closely with our clients running business critical applications on IBM or Windows servers. We are finding that many have reached the stage where they want to outsource some or all day-to-day management activities such as regular system checks. This can also be deployed short term to cover shifts or holiday cover.

Recarta's technical consultants can monitor 24/7 pro-actively with the use of monitoring tools, to ensure that your critical environments are stable, and that there are no surprises in store. Our large team of technical specialists will be available to you from basic operating system and server support to complex High Availability, Storage and Middle-Ware analysis.



**Proactive Monitoring:** Complete monitoring across hardware and OS



**Total Monitoring:** Unify complete DR, HA, OS and hardware monitoring

*"Recarta give us total assurance over business critical IT environments."*

- Agree elements to measure
- Remotely load monitoring service
- Alerts to Recarta and client service desk
- 24/7 service
- 1st, 2nd and 3rd line support of your choice

## Complete remote monitoring & management

Service reporting and management can be tailored to suit your requirements with many system indicators and management reports available.



**Back Up Alerts:** Complete back up reporting across all applications & data sets



**Application Monitoring:** Free application alerts to your service desk

## Regular System Checking

As part of our "Take-on" Recarta will remotely access your system to ensure that good practice has been adopted in the systems and operating system set-up. Recommendations will be made in a short report – with any urgent fixes being highlighted prior to the service beginning.

Once the routines are in place, we will ensure that our monitoring software is installed to ensure that your systems are being monitored 24 x 7 for peace of mind along with regular physical checks. We can monitor servers, storage, the operating system and backups. Our monitoring tools also offer the capability of monitoring many different applications – and these application alerts can be forwarded to your IT Team or Service Desk of your choice.

